



**Catholic Home Care**

Catholic Health Services

At the heart of health

## **PSEG Critical Care Program for Life Support Equipment**

Oxygen concentrators and other medical devices require electrical power to function. The oxygen concentrator will not produce oxygen without electrical power.

**Plan ahead:** In unforeseen circumstances or severe weather, electrical outages may occur. If you or a family member rely on life-support equipment, filing a medical certificate from your doctor with PSEG is important.

**To make sure you or a loved one receives special attention:** File a medical certificate with PSEG from your doctor. This must be on the doctor's letterhead and should include the doctor's license number, your PSEG account information, statement of the need for the medical equipment, and priority status. The form should be faxed to the number below.

**PSEG Customer Assistance Center 1-800-490-0025**

[www.psegliny.com](http://www.psegliny.com)

**Critical Care Fax 631-844-3635**

**The following list includes some other devices that meet the medical criteria for life-support equipment.**

- Apnea Monitor
- Oxygen Concentrator
- CPAP/ BIPAP Machines
- Feeding Machine
- Tank Type Respirator
- Respirator/Ventilator
- Hemodialysis Machine
- Suction Machine
- IV Medical Infusion Machine
- Additional devices may qualify if certified by a physician

**If an outage does occur:** PSEG will make every effort to restore your electricity as soon as possible.

**However, Critical Care does not guarantee priority restoration of service** and there may be circumstances when timely restoration is difficult.

Notes and Questions for my doctor or nurse: \_\_\_\_\_

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